

LISTEN.
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ACTIVATE

Rockwell Software Products

Rockwell Automation software products no longer ship with a physical master disk for activating software. Instead, these software products use activation files generated by Rockwell Automation and distributed over the Internet. All Rockwell Automation software products use the new electronic process, called FactoryTalk® Activation. Check the Activation Certificate document enclosed with your Rockwell Automation software to find the type of FactoryTalk Activation to use.

IMPORTANT: This version of Rockwell's activation software, known as FactoryTalk Activation Manager, has been revised and replaces the Activation Tool, Activation Transfer Tool and the Activation Wizard. Uninstall previous versions of activation software and then re-install the new FactoryTalk Activation Manager.

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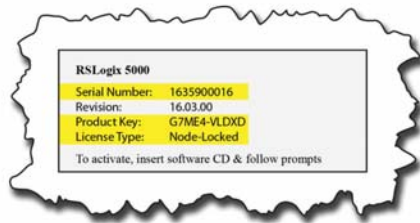
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**Rockwell
Automation**

What do I need to activate my Rockwell Automation software products?

Have these items before you begin

- ☐ **Activation Certificate**, which is enclosed in a red envelope with the Rockwell Automation software product and contains the following information:
 - **Serial Number**
 - **Product Key**
 - **License Type**



- ☐ **FactoryTalk Activation Manager software**, which is available
 - On your Rockwell Automation software product CD, or
 - On the FactoryTalk Services CD, or
 - On the <http://licensing.software.rockwell.com> website and can be downloaded
- ☐ **At least one of the following methods for acquiring activations:**
 - Internet access from the computer the software products will be installed on, or
 - Internet access from another computer at the site, or
 - If the site does not have Internet access, you can get the activation information by telephone or fax. See the "For additional help."

What are Activation Types?

Following are the two different types of activations for Rockwell Automation Software products.

- ☐ **Node-Locked activation** – locked to a single piece of hardware such as a local computer or a dongle with no ability to share the activation.
- ☐ **Concurrent activation** – locked to a computer that manages a pool of activations and shares them with other computers over a network connection. Different computers can share the Factory Talk product.

What is a host ID?


A host ID is an identification (ID) code that uniquely identifies a hardware device. FactoryTalk Activation uses the host ID to "lock" each activation file to a specific hardware device such as a stand-alone computer, a computer hosting the activations or a dongle. For a computer, the host ID uses the hard disk drive or Ethernet card to identify the computer.

Guidelines for selecting an appropriate host ID

- ☐ **Do not** lock activations to virtual network adapters, such as those used for virtual private networks (VPN) or virtual machines.
- ☐ **Do** lock activations to the host IDs of fixed devices such as hardware network adapters or hard disk serial numbers.
- ☐ **Do not** use the host ID of the network adapter in the docking station or you will not be able to run your software product when the laptop is undocked.

Get new activations

Follow these instructions to get new activations for a Rockwell Automation software product or group of software products.

1. Install and launch FactoryTalk Activation Manager.
2. On the Home screen, click **Get New Activations**.
3. Select **I have Internet access** from this computer.
Note: If the computer is not connected to the Internet, see "What if I don't have Internet access on my computer?"
4. Click **Enter Activation Information**.
5. Enter the **Serial # and Product Key** for the software product you want to activate.
6. Click in the **Host ID** column and click the browse button. 
7. Select a host ID from the table, and click **Select**.

Caution

Select the Host ID based on the "Guidelines for selecting an appropriate Host ID."

Get new activations cont.

8. To activate additional software products, click Add, and repeat steps 5 through 7 for each software product you want to activate on this computer.
9. Click **Validate Activation**. FactoryTalk Manager connects to the Rockwell License Server and validates the activation information.
10. Enter the number of activations to download for each software product.
Note: The number for node-located activations cannot be changed.
11. Click **Download Activation**.
12. Print a copy of your license information, and save it in a secure place.

Tip

If you will be using this computer to host activations for Rockwell Automation software products located on other computers, see “Find available activations.”

Find available activations

Follow these instructions to identify the location of the computer that will provide activations.

1. Install and launch FactoryTalk Activation Manager.
2. On the Home screen, click **Find Available Activations**.
Note: Only concurrent activation types will be available.
3. Click **Add Server**.
4. Identify the location that will provide activations:
 - Click the browse button.
 - Navigate to the Activation Server location, select the server and click **OK**.
 - Click the **Selected** checkbox for the Activation Server.
5. Repeat steps 3 and 4 to add any additional servers that will be accessed from this computer.

What if I don't have Internet access on my computer?

If Internet access is not available on the computer where you want to activate your new software, but you do have Internet access at your site, follow these instructions to:

- ☐ Create a Host ID file (FTAManagerData.xml) on the non-Internet access computer.
- ☐ Import the Host ID file and create an activation file.
- ☐ Activate the software on the non-Internet access computer.

If you do not have Internet access at your site, see “For additional help.”

Create a data file on the non-Internet access computer

On each computer that **does not have** Internet access, follow these instructions to create a data file that contains the computer's host ID. The data file, which has a default name of *FTAManagerData.xml*, is used when you create an activation file.

1. Install and launch FactoryTalk Activation Manager.
2. On the Home screen, click **Get New Activations**.
3. Select **I have internet access from another computer at this site**.
4. Click **Specify Data File**.
5. If you are creating a new data file:
 - Click the browse button and navigate to the location you want to save the data file to, or leave the default.
 - Type in a new data file name or leave the default.
6. If you are adding host IDs to an existing data file:
 - Click the browse button and navigate to the data file location.
 - Type in the existing data file name.
7. Click **Get Host IDs**.
8. Select the check box for each host ID you want to use to identify the computer, and type a descriptive name in the **Name** column.
Note: The name serves as a memory aid when you import the host IDs.

Caution

Select the host ID based on the “Guidelines for selecting an appropriate host ID.”


9. Click **Create Data File**.
10. Click **Go to Data File Location** and move or copy the data file to a network drive or portable media.

Tip

Repeat this procedure on each computer that does not have Internet access to add the computer's host ID information to the data file.

Import the data file and create an activation file

From the computer that **does have** Internet access, follow these instructions to import the data file and create an activation file.

1. Install FactoryTalk Activation Manager.
2. On the Home screen, click **Get New Activations**.
3. Select the **I have internet access from this computer**.
4. Click **Enter Activation Information**.
5. Click **Import Host IDs**, navigate to the location of the data file you created, and click **Open**.
6. Enter the **Serial #** and **Product Key** for the software product you want to activate.
7. Click in the **Host ID** column and click the browse button. 
8. Select the Host ID from the table.
9. Click **Select**.
10. To activate additional software products, click **Add** and repeat steps 6 through 9 for each software product to be activated on each computer.
11. Click **Validate Activation**. Factory Talk Manager validates the activation information.
12. Enter the number of activations you want to download for each software product and host ID in the **# to Download column**.
13. Click **Download Activation**. Factory Talk Manager downloads the activation file to the location indicated.
14. Copy the activation file to a network drive or portable media.
15. Print a copy of your license information, and save it in a secure place.

Activate the software on the non-Internet access computer

From the computer that **does not have** Internet access, follow these instructions to activate the software using the activation file you previously created.

1. Launch FactoryTalk Activation Manager.
2. Identify the default location of Rockwell Automation activation files:
 - Click the **Advanced** tab.
 - Click **File Access**.
 - Click **Browse Activation** Folder.
3. Copy the activation file you previously created to the default location for Rockwell Automation activation files.
Note: Make sure you copy only the activation files created for this computer to the activation folder.

After you copy the activation file, Rockwell Automation software products will activate when you run the software.

For additional help:

For help with activations, click Help in the upper right corner of the FactoryTalk Activation Manager or click the Help link on the Rockwell Automation Software Activation website:

- ☐ <https://licensing.software.rockwell.com>, or, if that site is unavailable,
 - ☐ <https://licensing2.software.rockwell.com>
- For additional support, go to the Rockwell Automation support website:
- ☐ <http://www.rockwellautomation.com/support/index.html>

If you don't have Internet access at your site, you can get activations by contacting Rockwell Automation Technical Support.

Phone: 440-646-3434 in North America. Outside of North America, call your local support organization.