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Objectives

- to describe different research; conceptualizations of quality of mixed methods
- to explore gaps within these conceptualizations
- to construct mixed methods a comprehensive framework for assessing the o research; uality of
- study; to test the quality framework applying
- challenges for assessing quality.

Assessing the Quality of Mixed Methods Research

ceptualized research identify quality Leech, Nicholl, ferent 2006; Sale & Brazil, 2004; Tashakkori & Teddlie, 2008; Teddlie & Tashakkori, of mixed methods research. areas, with the aim of producing a chensive framework for assessing the There 2003) and research (Bryman, & Sempik, 2008; C well or poorly? works for Treswell & number of scholars have, however, OW so (Creswell & methods 2007; Teddlie & Tashakkori, 2009). is a need now to describe these difthere conceptualizations of mixed methods research, yet curany 2007; 2008; Onwuegbuzie can quality indeed have constructed the Plano Clark, 2007; Dellinger & 07; O'Cathain, Murphy, & gaps in are one study has quality It is assessment (Dellinger & judge aracelli & 80 2006; Bryman, important to thinking accepted Plano of whether been undertaken of mixed Clark, Riggin, 1994; quality or Tashakkori, criteria a comprecontested Johnson, assess the methods Becker, quality frameconand

THE NECESSITY OF A COMPREHENSIVE FRAME WORK

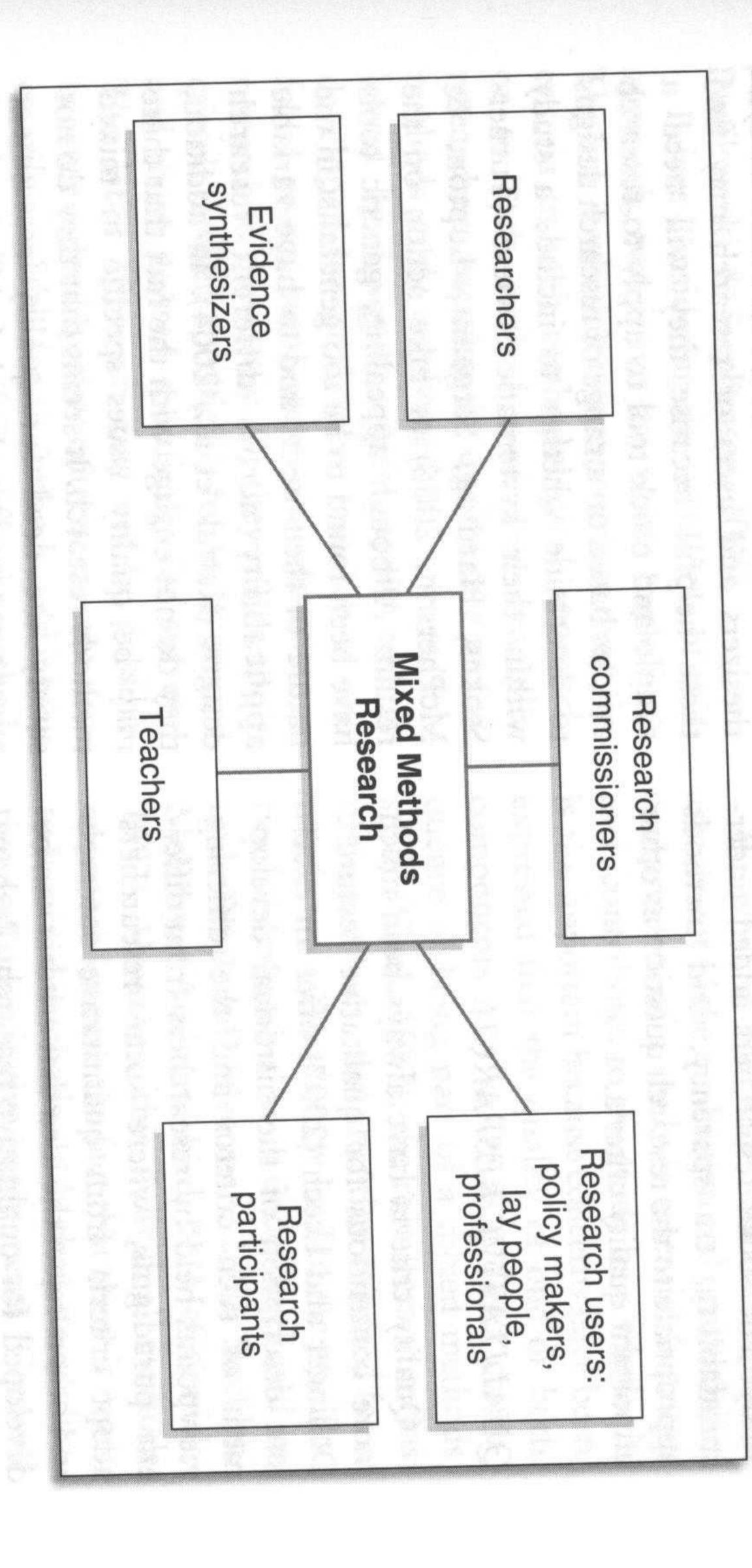
highly future development. guidance to researchers, mon language, assessment, mixed methods research. These reasons are facilitating understanding. In Chapter 17 framework (2010) set out the reasons why an inclusive volume Onwuegbuzie framework offers a structured descriprelevant to a framework for a complex issue with the is necessary for data analysis of including and to provide direction for the need to establish a compurpose of to offer Combs quality of

To be comprehensive, a framework must include the range of discussions on the topic under study. The framework developed within this chapter is based on a critical review of the literature. The search for literature was wide-ranging to ensure that all disciplines undertaking mixed methods research were represented and that expert thinking in

researchers (Bryman et al., 2008) or undertaking a mapping exercise with a group of researchers (Caracelli & Riggin, 1994). All of these approaches are appropriate and can make complementary contributions to this important topic. With the recent proliferation of methodological publications on mixed methods research tative research methods, Department of Psychology and Educational Sciences, Open tured. Constructing the quality framework through a literature review is an approach assistant professor of addressed through an international Delphi exercise to determine the key quality criteria for mixed methods research (personal commethods research, and a growing body of expert researchers, a future priority should be to harness average. have been taken, in particular conceptualiz-ing quality based on researcher expertise (Teddlie & Tashakkori, 2009) and seeking expert opinion by interviewing individual University of Catalonia, Spain). munication Sale & Brazil, 2004). Alternative approaches puality of mixed methods research (Pluye, agnon, Griffiths, & Johnson-Lafleur, 2009; harness expert opinion through a consen-s exercise. Fortunately, this is being books and research by other researchers a by with Sergi Fabregues Feijoo, fessor of qualitative and quantiparticular articles was capis an approach addressing the being the of

A comprehensive framework might also be expected to address the needs of the variety of stakeholders who want to assess the quality of mixed methods research (see Figure 21.1). Commissioners of research want to know whether funded studies have addressed the research questions adequately within the allocated resources, that is, delivered the promised goods and gave value for the money. Users of research, such as policymakers, professionals, and lay people, want to know whether they can trust the findings of studies and ultimately take action on them. Research participants want to know whether a study has been a good experience for themselves or others. Teachers of research methods want to communicate core aspects of quality to students of mixed methods research. Researchers want to know

Figure 21.1 Stakeholders Relevant to the Assessment of the Quality of Mixed Methods Research



how are Each of instrument to help them Evidence synthesizers of studies for inclusion in needs and is likely to be research. ent aspects of the quality of spectives, it is unlikely to offer a solution for all these needs. It is also work will need to accommodate these perits potential readership; framework will be shaped by its author purpose of helping researchers sented here is researcher-focused and assess good mixed methods research. methodologically to design Although these stakeholders and a comprehensive execute want to sound to grade the quality the interested systematic reviews the framework mixed methods has and case that any studies use to undertake credible. in differwith a short different frame that

Reviewing Approaches to Assessing the Quality of Research

Prior to considering the quality of mixed methods research, authors will often describe the accepted criteria for quantitative and

interpret 2008). qualitative quality Johnson, approaches reminds studies approaches the mized in mixed methods research" space for discussing mixed methods research. and quantitative because, where (Sale & Brazil, Tashakkori ¿ Plano (detailed discussion This is a criteria for SI the researchers both forms of Jark, 2007 2006; Tashakkori deliberately list of criteria for both qualitative to 80 research before introducing reader validity of Teddlie, research useful exercise criteria the third methodology dlie, 2008). In addition collect, 2004 brief should not (Onwuegbuzie 146). In this chapter, data, traditional the an be 10 to allow monomethod methodology analyze, established because found else potential (Creswell Teddlie, be minimore and

QUANTITATIVE RESEARCH

research" ability, United These set 2008, of criteria were and Kingdom "traditional to Bryman and colleagues presented social generalizability. validity (Bryman policy iteria , reliability, researchers for Some et quantitative al., of 2008). replic-III these the

study. The social researchers added standability, transparency, and n are important appropriate to the research question as other relevant and some others quality to the data collection and analyto the to criteria. the measures used inferences methods under-

QUALITATIVE RESEARCH

adopt the transferability specifically for qualitative research, address-ing the goals of credibility, confirmability ent these—transparency, relevance to reflexivity (Bryman et al., 2008). and others reject the idea that criteria ment Dellinger and Leech (2007) offer developed for more viewpoints lent description Quality best-United Kingdom added the following to ruba, 1985). Social paradigms, contentious of criteria known criteria have such held by criteria , and qualitative from of the historical criteria and the where for have researchers from here some resea dependability quantitative policy qualitative always research. been developed to users, and researchers differing an excel-(Lincoln research. Perhaps developnability, esearch can be differ-

MIXEDMETHODS RESEARCH

study: study: the generic rese individual components mixed methods assessing the Three different approaches quality approach. research approach, the lents approach, and the of a mixed methods approach, can be taken

The Generic Research Approach

piece all tative studies. assessed in the same way. Assessment can be made of a mixed methods study as a whole, using tools developed for own quality qualitative Does study of mixed research, and designs studies and monomethod criteria? Eleven tools have been methods including Surely, all research generic use across research it is monomethod need simply quantican found be a

> these helpful because they will need a simple and quick tool to apply to research articles based on a range of research designs to determine whether to include a study within their systematic review (Turnernature of their items and to have variable applicability across different research designs (Katrak et al., 2004). In addition, they do not engage with the fact that there only evidence synthesizetype of assessment to mixed methods studies (Turner-Stokes et al., 2006). satisfy the need for quality assessment among most research stakeholders because may be quality issues specific to mixed methods research. It seems that they do not have been found to be too generalist in the Stokes, Harding, Sergeant, Lupton, McPherson, 2006) or take action on results. Although appealing, generic to (Katrak, Bialocerkowski, Massy evidence synthesizers have applied this & Grimmer, 2004). Evidence synto be useful Westropp, the

The Individual Components Approach

tive research, were assessed u quantitative using criteria deemed appropriate to qualita-tive research, the quantitative articles for both components of a study, and separate criteria, where different criteria are used for each of the qualitative and quantitative components (Bryman, 2006). Researchers quality criteria appropriate to that method-ology. Bryman describes the use of converquantitative component. If so, nent can be assessed to ensure 31 for assessing quantitative methods; they envisaged the final set of mixed methods criteria to be a reduced version of these two lists gent criteria, where the same criteria are used where the qualitative articles were assessed has been taken in an evidence synthesis study taking the latter approach have itemized 33 criteria for assessing qualitative methods and Surely, mixed methods research is simply sum of its qualitative component and its & Brazil, 2004). research, using the quantitative artic using criteria appropriate and mixed A similar each compoit meets approach meth ods the

> and quantitative components ponent assessed separately Dunikowski, & Stephenson, were divided into their 2005). and each com-(Pluye, Grad,

approach, two issues researchers assessing the quality of a mixed or to each method used. criteria to methods study involving focus groups, fol-The first is whether it is appropriate to apply lowed by a survey, might apply criteria developed for qualitative research to the focus group component research to the survey. Or they might apply and those devised specifically for surveys. criteria devised specifically for focus groups This latter approach may not be possible essarily available for all methods, and it may because agreed quality criteria are not necalso be challenging if five different methods project. are employed within a single mixed methods method in use is always judged by an agreed set of criteria; a key example of this is the Before considering the us randomized controlled trial in health research However it may be necessary if a each methodological approach are worth exploring. and quantitative efulness of this For example,

(Moher et al., 1995). tion made by ods are linked to paradigms-methods to positivism an methods to constructivismthe criteria used to assess different methods should also be linked to paradigms (Sale & the view that methods are linked to para-Brazil, 2004). Researchers have contested digms (Bryman, different criteria are needed to assess quali-Dingwall, Greatbatch, Parker, & Watson, 1998). The same criteria may be relevant, tative and quantitative research (Murphy, although the appropriate means for judging against these criteria may differ because of the research practices employed in different methodological approaches (Murphy et al., 1998). There has tive research, specifically criteria should be app criteria for both qualitative cal exploration The second issue involves the assumpsome researchers that methof whether to use the same 1988) applied to whether quantitative) and thus that been some empiriand qualitative and therefore and quantitaquantitative qualitative

qualitative researchers reported that criteria research (Bryman et al., 2008): 76% of 226 separate and different.

should be

components may suffer as a direct consequence of being part of a mixed methods study (Chen, 1997); the resources in terms of time, money, and attention required for a number of methods may lead to the produc-So what is the way forward? Quality assessment of the qualitative and quantitative each contributes to the study as a whole. It is also important because concerns have been components of a study is essential because expressed that the quality of one or both tion of research that is underdeveloped under analyzed (Silverman, 2000; Steckler, Mcleroy, Goodman, Bird, & McCormick, 1992). However, this individual methods approach ignores the fact that there is more to a mixed methods study than its qualitative and quantitative components (C & Plano Clark, 2007). For inferences are drawn from not simply from each component (Tashakkori & Teddlie, 2008). mixed methods study-meta-inference the whole whole. It example, reswell or

The Mixed Methods Approach

methods study rather than simply the individual components within it—Bryman (2006) calls this the "bespoke" approach where criteria are developed especially for quality criteria that address the whole mixed methods studies. The first documented attempt at this focused on mixed evaluation. Researchers identified 94 quality criteria, 20 of which were specific to a mixed methods approach (Caracelli & Riggin, 1994). The 20 mixed methods-specific items clustered into four domains quality and analysis, bias, and interpretation. Examples of items included tory findings were explained, transformations were defensible, contradicfindings were not related Attempts have been made to shared especially for whether data to design, data contradic methods develop mixed bias

between methods. Nearly a decade later, two leading schol-in the field proposed what is still the the

taking ity of Teddlie model (Dellinger & Leech, 2007; Onwuegbuzie & Johnson, 2006) or underthis period, other researchers produced fur explicitly building on the Tashakkori and ical rigor) and interpretive rigor (authenticcombination of design quality (methodologcontinued to expand and deepen understanding of their original model (Tashakkori, & Teddlie, 2008; Teddlie & Tashakkori, the concept of inference quality, which is the quality of mixed methods (Tashakkori & Teddlie, 2003), 2009). Tashakkori and Teddlie introduced most comprehensive approach to conceptualizations conclusions from the study separate endeavors (Creswell & of methods quality, either and they). During

and interpretation. prior shapes the research gained through cept of researchers' prior understanding of the issue and element, which they present as a reflection on adding their own concept of the context of mixed methods research, bring-ing together Tashakkori and Teddlie's con-Johnson, both processes (steps followed to create meaning) and outcomes (conclusions). Within quality (2007) focused on the meaning of validity in the same later argued that they viewed inferences as tion was limited to quality as an outcome and matic mixing legitimation (Onwuegbuzie & Johnson, 2006). Teddlie and Tashakkori Tashakkori and Teddlie sample integration legitimation and themselves. This led them to add nine types of (2009) did not agree that their conceptualizaences were drawn as well as the inferences as a process, tended to view inference quality as an outcome and that it was essential also to view it Plano Clark, 2007; O'Cathain et al., 2008). Onwuegbuzie and Johnson (2006) argued that the Tashakkori and Teddlie model Johnson's nine aspects of quality, while study. They understanding inference quality assessment of meta-inferences time period, Dellinger and that is, to consider how inferreviewing the literature, argue study of a phenomenon, that a and Onwuegbuzie and the model, foundational researcher's Tashakkori including findings paradigcreate Leech to

> example, showing sensitivity to the challenges of using their mixed methods design. O'Cathain and colleagues (2008) constructed quality criteria for the different aspects of mixed methods studies, namely the design, a proposal for a mixed methods study. a set of criteria for good reporting of a mixed methods study (GRAMMS), based on Creswell's (2003) earlier guidance for writing lack of transparency while reporting studies hindered quality assessment. They developed individual components, integration, and inferences. After applying these to a set of mixed methods studies, they concluded that a the mixed methods knowledge base, for sequential designs. Creswell and Plano Clark (2007) go on to discuss *mixed methods stan-dards*, where the researcher must draw on designs and use of the same sample sizes for qualitative and quantitative data collection in quate data transformation in concurrent (Creswell & Plano Clark, 2007). These threats are design specific and include inademust consider potential threats to validity that arise during data collection and analysis transparency of reporting (O'Cathain et al., 2008). In the first approach, the researcher Clark, 2007, pp. 162-165), or considered the transparency of reporting (O'Cathain et al., methods knowledge base (Creswell & imization" approach (Creswell & Plano Clark, 2007, pp. 145–149), focused on the extent to which attention is paid to the mixed Other scholars have taken a "threats min-Plano

The conceptualizations of quality from these six groups of researchers have been used explicitly when constructing a quality framework for mixed methods research (Caracelli & Riggin, 1994; Creswell & Plano Clark, 2007; Dellinger & Leech, 2007; O'Cathain et al., 2008; Onwuegbuzie & Johnson, 2006; Tashakkori & Teddlie, 2008). Given the centrality of Tashakkori and Teddlie's model to the thinking of most of these groups and the comprehensiveness of their approach, it is placed at the core of the framework, and then the contributions of the other five groups are assessed in terms of expanding or challenging this core framework.

Prior to presenting the framework, general issues affecting any framework are explored.

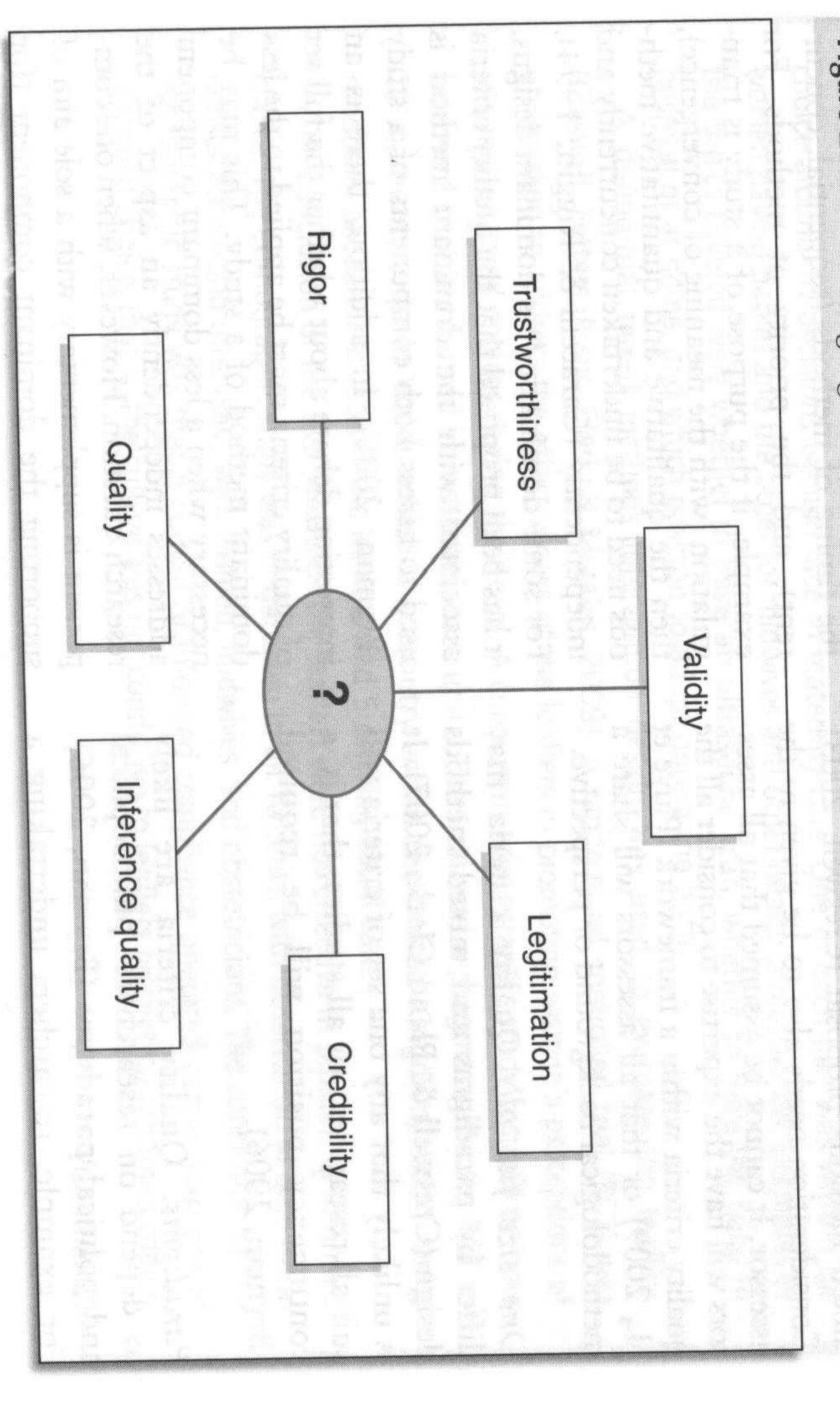
Key Issues to Consider Before Constructing the Framework

The identified as a challenging aspect methods guage has developed ov Tashakkori, 2003), ate issue about whether the quality qualitative attempt to use this existing language or cre vant to the use of a term associated language is that it is embedded in research. with the other a language of quality. of research methods, and therefore, may alienate resear new research in The difficulty assessment of both. and quantitative assessment language methodology. and general chers with one methodolwith using existing er many of quality. A anguage has been mixed archers research, The more (Teddlie There highly of years for difficulty the polimethods should mixed releis an and

> more with using a new language that researchers introduce dilemma has (Figure 21.2). (Tashakkori overly used example, other terminology for the poor researcher they have good when or misused. stakeholders 80 been proposed, An excellent Teddlie, existing 2003, p. reason to terms solution to this to recommending that there is yet understand have been terms only do SO

in mixed number of terms for the concept of quality of this volume, Mittapalli (2010) point ou ingless research and therefore because oecause overarching term. tion (Onwuegbuzie 2006). N Teddlie & Tashakkori, Researchers have some researchers (Onwuegbuzie & Johnson, introduced (Teddlie it is methods research Jew language mixed IS. overused and routinely validity methods to already Tashakkori, & Johnson, replace There used disliked 2009) and legitima inference quality scholars, either therefore mean-4 in quantitative validity in Chapter 6 is, been rejected introduced Maxwell and by qualita-2009) however, 2006) has as an

Figure 21.2 The Language of Quality



scholars recommending the continued use of the term validity in mixed methods research disagreement on this point, quantitative research ((favor of validation (Giddings & Grant, 2009). The mixed methods community may wish to welcome this diversity, celebrating tion of another overarching term, rigor, in because it is applied in both qualitative and poor. the variety of language because it reflects a variety of paradigmatic values. However, mixed methods more consistency of language may facilitate be more helpful for those wishing to assess a learning and the simple term quality might lark, 2007). There has been further rejecstudy as reswell & either with good or Plano other

from others mixed final report or the publications emerging is considered, there is an assumption need to assess the quality of research this context. Some researchers have explicitly als, and a framework needs also to completed study is being assessed-The assessed and the assessor. When quality excluded criteria for a proposal when considering quality (Sale & Brazil, 2004), whereas assessor. It cannot be assumed that all assesquality criteria within a framework (Pluye et al., 2009) or that all assessors will share a sors will have the expertise to consider all the methodological background or perspective. Consideration needs also to be given to the a study. However, stakeholders also have methods proposal (C described the content of a good reswell, either the work in whereas proposthat the 2003).

differ by paradigms and mixed methods design (Creswell & Plano Clark, 2007). It is unlikely that any one set of criteria will suit all researchers or all studies; that is, a contingency po (Bryman, 2006). One size fits position will be all. Quality criteria may required

For example, and political paradigms (Bryman, 2006). to depend on researchers' philosophical Paradigms. Quality researchers undertaking criteria are likely

> involved in methodological decisions (Mertens, 2003) and judge a study as poor quality if this did not occur. Giddings and Grant (2009) discuss aspects of quality relewould want the community affected to transformational in different paradigms, although not all paradigms common to this approach are included, in particular pragmatism. Chapter 6 of this volume Maxwell paradigms may not want to engage with the framework presented below or may value spective on validity and its value to mixed methods researchers. Researchers from some Mittapalli (2010) describe the realist vant to mixed methods research undertaken some aspects of the framework more than framework is desirable or possible. others, with some rejecting the idea that a mixed methods study and perare be In

may need to be design specific (Bryman, 2006; Sale & Brazil, 2004) and indeed have of researchers have pointed out that criteria gulation (with the meaning of convergence), then the qualitative and quantitative meththe timing of methods (sequential, concurrent), and the priority of methods. For example, if the purpose of a study is trianmethods (completeness developed design-specific criteria (Creswell & Plano Clark, 2007). Some criteria will be dependent on the purpose of combining Design. Can all mixed methods designs be assessed using the same criteria? A number independently (Caracelli & Riggin, 1994). it has been proposed that the quality criteria associated with the dominant method is For some dominant-less dominant designs, ods need to be undertaken concurrently and dominant method of a study. This may be necessary when a less dominant component addresses independently an aspect of the used to assess both components of a study (Bryman, 2006). In addition, there is an interesting debate about whether the full set of quality criteria must be applied to the less research question. However, when one com-ponent is supplementary with a sole aim of supporting the dominant component qualitative and quantitative methor confirmation), For (for the of IS:

> plementary compassessment. This example, may nent is to develop a questionnaire some use of one method. research, which not be appropriate to definitions the role component exclude this supplementary may of of a qualitative not be mixed to subject relevant methods the supquality only), it compo-

Proposing a Quality Framework

Having researchers mixed methods helpful structure for a framework. As stated earlier their most earlier, their model is placed at the core of reviewed the approaches taken by when considering the research, Tashakkori and quality of

> (pages 541contributions of other researchers.
> of inference quality from the of inference quality from the Tashakkori and Teddlie model has been replaced with quality because although team's inferencesmethodological rigor on which they are basedindependently from research team can develop their because they accommodate the range quality issues discussed by researchers. domains and items within them are explained below and applied to a mixed methods study described in Box 21.1. good, framework then stakeholders 544), with the presented -and the inferences interpretative should -must be assessed addition of the structured quality Figure 2 because if outside th be The concept research own inferof range assessed rigor of data methods quality 21. using The the i of 1 of

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Example Leaflets to Promote Informed Choice in Maternity Care Mixed Methods Study: Evaluation of Evidence-Based

the topics Ten pairs of leaflets were designed to summarize research evidence and promote informed choice around 10 decisions women face in maternity care. One of each pair was written for women having babies and the other for midwives and other health professionals. Examples of topics covered were whether to have an ultrasound scan, whether to have the baby in spital or at home, and which position to adopt during the birth.

A during-trial mixed methods intervention design was used to evaluate the leaflets

hospital or at home, (Creswell, Fetters, Plano Clark, & Morales, 2009). A randomized controlled trial (RCT) was undertaken to address the effectiveness of the leaflets in promoting women's perceptions of making informed choices during their care. A concurrent ethnographic study focused on how informed choice occurred in maternity care units. The trial was a pragmatic cluster RCT in 10 maternity units in Wales, which is a country within the United Kingdom, with 5 units leaflets

randomly allocated to receive the leaflets and 5 offering usual care. consultations and interviews with women, midwives, and obstetricians. The conclusion of the ethnographic study was that a culture of informed compliance operated rather than one of ethnographic study was that a culture of informed compliance operated rather than one of informed choice, that is, the culture was not conducive to leaflets promoting informed choice. The conclusion of the RCT was that the leaflets were not effective in promoting informed The ethnographic study was undertaken in all 10 units, with observation of ante-natal

(Continued)

of

(Continued)

nal, one reporting the RCT (O'Cathain, Walters, Nicholl, Thomas, & Kirkham, 2002) and one reporting the ethnographic study (Stapleton, Kirkham, & Thomas, 2002). book chapters. The key articles were a pair of papers published side by side in the same jour-The study was written up H. a final report to funders and in a series of journal articles

DOMAIN 1: PLANNING QUALITY

mixed methods study has been planned. can be argued that if attention is not planning posal and has four items: design then the study This domain is applicable to a research profirst the domain addresses study as a mixed methods may fail to deliver. paid to well 11

review study duced by Dellinger and Leech (2007) argue that a comprehensible and creview of the 1: the study, with the research question and interpretive rigor. design that a comprehensible and of the literature is needed to design shaped by the literature Caracelli and Riggin (1994) also by critical situate intro-

approachrelated justification researchers use mixed methods for the purthe context of strategic use of mixed methods research (Bryman 2007; O'Cathain, (2003). This is particularly important in nents, a lack of attention to integration, and no attempt at production of meta-inferences. than for its intrinsic value for addressing the research question. This strategic use may pose of gaining funding, for example, rather Caracelli and Riggin (1994) and C This item is one of many in the framework related to transparency because researchers research question. This strategic lead to neglect of one of the study context of Rationale transparency-cation for using a mix transparency -has been recommended by both Nicholl, using a mixed 2007), -offering methods comporeswell where

identify this as an important aspect of quality (Bryman et al., 2008).

3. Planning transparency is where key aspects of the study including paradigm, design, data collection, analysis, and reporting are detailed in the proposal. Creswell (2003) offers an excellent framework for writing a proposal for a mixed methods study. Many of the issues he recommends for detailed description in research proposals are also relevant to later domains in the framework presented here.

4. A planned study must be feasible. Looking at research proposals of mixed methods studies, evidence has been found of large qualitative components planned for execution in short time frames (O'Cathain et al., 2008). Feasibility is not simply an issue for each component of a study but also for the design; it may not be feasible to complete a sequential mixed methods design within a short time frame. Time is not the only resource of importance; there must be enough money, researchers, and must be enough money, researchers, expertise available to deliver the study

Applying these items to the study described in Box 21.1 is difficult because it is a completed study, and this domain is relevant to researchers wishing to write a good proposal and funding agencies wishing to assess whether a proposal is good. However, rationale transparency should also be apparent at the publication stage of a study. Some explanation is given in the article from the qualitative component of the study of why both a quantitative and a qualitative component were necessary: "The effectiveness of these leaflets has been studied in a Text continued on page 545.

Stage of Study	Domains of Quality	Items Within Domain	Definition of Item	Source of Domain and Items
Planning	Planning quality	Foundational element	Comprehensible and critical review of the literature is needed to situate the study and shape both the research question and methods.	Dellinger & Leech (2007)
		Rationale transparency	Justification for using a mixed methods approach is provided.	Caracelli & Riggin (1994) Creswell (2003)
	n pathasas učci	Planning transparency	Details should be given about the paradigm, planned design, data collection, analysis and reporting according to Creswell's guide for a good proposal.	Creswell (2003)
		Feasibility	The design, and each component, can be undertaken in the resources (time, money, manpower) available.	O'Cathain, Murphy, & Nicholl (2008)
Undertaking	Design quality	Design transparency	Description of design type from known typology, or key aspects of design, if known typologies do not describe design used.	Creswell & Plano Clark (2007) O'Cathain et al. (2008)
		Design suitability	The design is appropriate for addressing the overall research question, matches the reason for combining methods, and is appropriate for the stated paradigm.	Teddlie & Tashakkori (2009) Creswell & Plano Clark (2007) Caracelli & Riggin (1994) Onwuegbuzie & Johnson (2006)
		Design strength	The strengths and weaknesses of methods are considered to minimize shared bias and	Caracelli & Riggin (1994) Onwuegbuzie & Johnson (2006)
	CALLES LONG CO. CHECKING.	Herry Print Done	optimize the breadth and depth of the study.	
		Design rigor	Methods are implemented in a way that remains true to the design.	Creswell & Plano Clark (2007) Caracelli & Riggin (1994)

Quality Framework for Mixed Methods Research Figure 21.3

Figure 21.3 (Continued)

Stage of Study	Domains of Quality	Items Within Domain	Definition of Item	Source of Domain and Items
Undertaking	Data quality	Data transparency	Each of the methods is described in sufficient detail, including its role within the study.	Creswell & Plano Clark (2007) O'Cathain et al. (2008)
		Data rigor/design fidelity	The extent to which methods are implemented with rigor.	Creswell & Plano Clark (2007) Teddlie & Tashakkori (2009)
		Sampling adequacy	Sampling technique and sample size for each method are adequate in the context of the design.	Creswell & Plano Clark (2007) Onwuegbuzie & Johnson (2006)
		Analytic adequacy	Data analysis techniques are appropriate for	Teddlie & Tashakkori (2009)
			the research question and are undertaken properly.	Michall (2008)
		Analytic integration rigor	Any integration taking place at the analysis stage of a study is robust, e.g., data transformations are defensible.	Caracelli & Riggin (1994) Onwuegbuzie & Johnson (2006 O'Cathain et al. (2008) Creswell & Plano Clark (2007)
Interpreting	Interpretive rigor	Interpretive transparency	It is clear which findings have emerged from which methods.	O'Cathain et al. (2008)
	(Conclusions are based on the findings)	Interpretive consistency	Inferences are consistent with the findings on which they are based.	Teddlie & Tashakkori (2009)
		Theoretical consistency	Inferences are consistent with current knowledge or theory.	Teddlie & Tashakkori (2009) Dellinger & Leech (2007)
		Interpretive agreement	Others are likely to reach the same conclusions based on the findings presented, including other researchers and participants.	Teddlie & Tashakkori (2009) Onwuegbuzie & Johnson (2006)

Stage of Study	Domains of Quality	Items Within Domain	Definition of Item	Source of Domain and Items
		Interpretive distinctiveness	Conclusions drawn are more credible than any other conclusions.	Teddlie & Tashakkori (2009)
		adequately incorporate inferences from the	Teddlie & Tashakkori (2009) Onwuegbuzie & Johnson (2006)	
			qualitative and quantitative findings and inferences.	O'Cathain et al. (2008)
		Interpretive bias reduction	Explanations are given for inconsistencies between findings and inferences.	Caracelli & Riggin (1994) Creswell & Plano Clark (2007) Teddlie & Tashakkori (2009)
		Interpretive correspondence	Inferences correspond to the purpose of the study, the overall research question, and the research questions within this.	Teddlie & Tashakkori (2009)
Interpreting	Inference transferability	Ecological transferability	Transferability to other contexts and settings.	Tashakkori & Teddlie (2003, 2008, 2009)
	(Where conclusions can be applied to)	Population transferability	Transferability to other groups and individuals.	
		Temporal transferability	Transferability to the future.	
		Theoretical transferability	Transferability to other methods of measuring behavior.	

& Tashakkori, 2009). Finally, the designation must fit with any stated paradigm called paradigmatic mixing legitimatically

legitimation

the design

(Onwuegbuzie & Johnson, 2006).

Stage of Study	Domains of Quality	Items Within Domain	Definition of Item	Source of Domain and Items
Disseminating	Reporting quality	Report availability	Study is successfully completed within allocated resources of time, money, and staff.	Datta (1997)
	COUNTRIOL & USU (AALISIS	Reporting transparency	Key aspects of study reported, according to GRAMMS	Caracelli & Riggin (1994) Creswell & Plano Clark (2007) O'Cathain et al. (2008)
	PLEASULE PLIESULE	Yield	Whole more than the sum of the parts.	O'Cathain, Murphy, & Nicholl (2007)
Application in the real world	Synthesizability (Of sufficient	15 quality criteria: 6 for qualitative research	An example criterion is "justification of the mixed methods design."	Pluye, Gagnon, Griffiths, & Johnson-Lafleur (2009)
	quality for inclusion in systematic reviews)	3 for quantitative experimental 3 for quantitative observational 3 for mixed methods	Cylenging and quantitions indings and presented that be applied to the property of the propert	O'Camain et al (2008)
	Utility	Utility quality	The findings are used by consumers and policy makers.	Caracelli & Riggin (1994) Datta (1997) Dellinger & Leech (2007) Onwuegbuzie & Johnson (2006) Tashakkori & Teddlie (2009)

randomized controlled trial.... Io understand the social context in which the leaflets randomized controlled trial. research alongside, but independently of, the randomized trial" (p. 639). were used we DOMAIN 2: DESIGN QUALITY undertook qualitative under-

pose four criteria within itand analytic adequacy. In presented in Figure 21.3, design fidelity, Tashakkori and rated from data collection. Therefore design fidelity and analytic adequacy are moved to Domain 3 on data collection and other analysis. Further items, from the remaining Tashakkori and Design quality is a key component of the researchers, within-design consistency, Teddlie are added model. They pro-design suitability, design is sepa-tion. Therefore Teddlie criteria: to the two framework

able, or key aspects of the design may be described, given that it is sometimes a challenge to find a design type that fully describes a study in practice. Aspects of design that should be described are priority 1. Design transparency las an important aspect of questions studies (Creswell 8 2007; O'Cathain et al., 20 transparency, described from one of the typologies available and the contractions. of approaches, purpose of combining methods, sequencing of methods, and stage at gram of the design to facilitate transparency. Plano Clark (2007) recommend a visual dia ods, sequencing of methods, and stage at which integration takes place. Creswell and et al., design f quality in mixed II & Plano Clark, 2008). To offer type may be

recommendations

for

attaining

rigor

concurrent and sequential designs.

L. Design suitability or appropriateness has been put forward within the Tashakkori scholars. The design must be appropriate for addressing the overall research question. and Teddlie model and by a number of other addressing the overall research question. Each method must also be appropriate for addressing research questions within the must match the stated bining methods, as we overarching research bining methods, as well as the research question (Caracelli & Riggin, 1994; Teddlie questions will....h question. The design (Creswell,

by

the

study.

3. Design strength is based mainly on items from Caracelli and Riggin (1994), with some input from Onwuegbuzie and Johnson

(2006). They are concerned that researchers design studies that optimize breadth (associ

researchers

ated with quantitative research) and depth (associated with qualitative research); consciously consider how the weakness of one method is compensated by the strengths of the other (called weakness minimization legitimation by Onwuegbuzie & Johnson, 2006); and select methods to minimize shared bias. This may be design specific, for example, that methods used for different but complementary purposes enable a more comprehensive study (Caracelli & Riggin, 1994). 4. Design rigor is where the methods are implemented in a way that remains true to the design (Creswell & Plano Clark, 2007). For example, rigor is compromised implemented concurrently and independently (Caracelli & Riggin, 1994). Creswell in triangulation designs if methods are not and Plano Clark (2007) offer design-specific

2009). This design was appropriate faddressing the overall research question understanding the effectiveness of evidence based leaflets in maternity care. However, this overall research question is never state within the journal articles from the study. The individual questions addressed by the study of Applying this domain to the example in Box 21.1, the design is not transparent within the journal articles, and the study fails to meet this quality item. The design domized controlled trial and et study undertaken concurrently pose of complementarity. Within a typology of mixed methods intervention studies, it is now known as a "during-trial" design now known as a "during-ti (Creswell, Fetters, Plano Clark, ethnographic with the pur of evidenced-80 question was a ran-However, Morales, stated of

as they address ser research questions. addressing its question (see planning quality). The methods fit together, sitting side by side stated, and each offers depth of understanding of the culture in which the leaflets were used. The approach maternity units, and the only explicit attention paid to design rigor. In par-ticular, did the design require that data methods were implemented to a high quality, design. Paradigms are qualitative sion, the study is assessed poorly on this domain due to a lack of attention paid genersharing to minimization of bias is not obvious for this parency assessed. to the mixed methods design. goodthis at the interpretation stage? In concluthis occurred, but generally, design is questionable due to the lack of transresearchers throughout the study occur between qualitative and about aradigms are never discus paradigmatic legitimation lestions. The design strength is the trial offers measurement of and The the quantitative separate design required method design leaflets ethnographic study and but e methods is suitable discussed therefore across five interrelated that two on this cannot quany side data and for

DOMAIN 3: DATA QUALITY

The domain of data quality includes data collection and analysis and has five items:

- 1. Data transparency is where each of the methods is described in detail, including its role within the study, data collection, sampling, sample size, and analysis (Creswell & Plano Clark, 2007; O'Cathain et al., 2008).
- may due methods consider whether a concerns promised Tashakkori, 2009). Here it is importanced and the method has been implemented not lack of be as study (O'Cathain et al., the because rigorextent developed as resources. with rigor Η. is to design part which For is important it needs (Teddlie example, fidelity 2008). me mixed thods to be comto It

Delphi technique only has two rounds because it was part of a sequential mixed methods study, and there was not time for the three rounds considered appropriate for the research question. Creswell and Plano Clark (2007) identify potential threats to validity at the data collection stage of two key mixed methods designs.

- 3. Sampling adequacy is where the sampling technique and sample size are adequate for each method in the context of the design (Creswell & Plano Clark, 2007). This is extremely important for the later domains of interpretive rigor and inference transferability because sample integration legitimation impacts on the quality of any meta-inferences (Onwuegbuzie & Johnson, 2006). Researchers may find themselves generalizing their findings inappropriately because they have not paid attention to the type of sample and sample size required for each method (e.g., large random sample for quantitative component) or the relationship between the qualitative and quantitative samples.
- 4. Analytic adequacy means that data analysis techniques are appropriate for the research question and undertaken properly (Teddlie & Tashakkori, 2009). For example, the right statistical tests have been used for the quantitative component.
- the quality of any integration rigor applies to the quality of any integration taking place at the analysis stage of a study. This might involve data transformation of qualitative data to quantitative data, or more rarely, quantitative data to qualitative data. It might also involve the use of findings from one component of a study to guide the analysis of another component, or placing both types of data in a matrix for withincase and across-case analysis. It is really a part of analytic adequacy but is presented separately here because so many scholars have identified it as a challenge specific to mixed methods research. Data conversion quality in particular has concerned a number of scholars (Caracelli & Riggin,

1994; Creswell & Plano Clark, 2007), including its impact on meta-inferences (Onwuegbuzie & Johnson, 2006). Helpful guidance is emerging on quantitizing, the most common approach to data conversion (Sandelowski, Voils, & Knafl, 2009).

Applying this domain to the example in Box 21.1, data transparency, data rigor, sampling adequacy, and analytic adequacy all appear to be excellent for each method. There is no integration at the analysis stage, and so the analytic integration rigor item is not relevant. The lack of any integration between components, including inferences from both the qualitative and quantitative findings, means that the effect of sampling adequacy on meta-inferences will be irrelevant for the next two domains.

DOMAIN 4: INTERPRETIVE RIGOR

take tant to users of research, them credible and trustworthy if they are to ered Teddlie, 1998). Researchers have consid-2003), and a call has been made for standards for the evaluation of the accuracy or authenticity of conclusions from mixed methods studies (Tashakkori 2003). Interpretive rigor considers whether study, with the following conclusions are based on the findings of the The quality the complexity of this issue (Miller, action on of inferences is very impor them (Tashakkori & eight items: who must find & Teddlie,

- 1. Interpretive transparency is where it is clear which findings have emerged from which methods (O'Cathain et al., 2008). Without this, links cannot be made between data quality and inferences.
- 2. Interpretive consistency concerns whether inferences are consistent with the findings on which they are based (Teddlie & Tashakkori, 2009). In addition, a number of inferences may be drawn from a small set of findings, and these inferences must be consistent with each other.

- 3. Theoretical consistency is where the inferences are consistent with current knowledge or theory (Teddlie & Tashakkori, 2009). Dellinger and Leech (2007) acknowledge that their inferential consistency, where inferences are consistent with what was already known, is very similar to this.
- 4. Interpretive agreement means that others are likely to reach the same conclusions based on the findings presented, including other researchers and study participants (Teddlie & Tashakkori, 2009). The process by which this is attained may be inside-outside legitimation, where metainferences are considered by peer review of an insider view so that inferences do not rely only on the research team (Onwuegbuzie & Johnson, 2006).
- able whether the conclusions drawn are more credible than any other conclusions (Teddlie & Tashakkori, 2009). A researcher must be individual components within methods study include negative case analysis in the qualitative research and for variables in the quantitative research. Interpretive distinctiveness Strategies discount other possible for achieving this interpretacontrolling considers for mixed the
- incorporate inferences from the qualitative and quantitative findings and inferences (Teddlie & Tashakkori, 2009). Other researchers have given consideration to the inferences from the whole study balance of inferences from different components of a study (Caracelli & Riggin, 1994; O'Cathain et al., 2008; Onwuegbuzie & Johnson 2006). Onwuegbuzie and Johnson (2006) call an aspect of this political legiti-mation and describe a violation of this when different researchers undertake then affects the conclusions drawn if one is more powerful or likely to interpret contradictions in data and findings in a particular way. This draws attention to who does the integration (O'Cathain et al., Interpretive efficacy is where the metaand quantitative components, affects the conclusions drawn if 2008) and also the qualitative adequately particular qualita which the IS

the extent to which processes of integration are visible within journal articles emerging from a study. Another aspect of what could also be called inference balance is sample integration legitimation, where attention is paid to the way in which individuals are sampled for each component when making meta-inferences (Onwuegbuzie & Johnson, 2006).

tory findings tant for conc Plano Clark, 2007). not the result of shared bias between the methods. Further exploration of contradicexplained and that convergent not the result of shared bias nonconvergent sider bias of the methods, in particular that inferences. Caracelli and Riggin (1994) rec-Tashakkori (2009) request that explanations are given for inconsistencies between collected by rion within Tashakkori and Teddlie's ommend pretive efficacy. It has been drawn out here cussed this as an important aspect of quality (Erzberger & Kelle, 2003). Teddlie and because Interpretive a number of researchers have dis concurrent designs that different methods should conmay be interpretation findings bias reduction is a particularly impor-esigns (Creswell & are between the findings are plausibly inter-

(Teddlie that the which the inferences correspond to research question and met Interpretive study, the overall research question, & Tashakkori, 2009). The extent research the researchers correspondence have the purpose ans any wered means

goals of the research must be assessed.

study; tative inference which were also interpretive consistency in Box 21.1, the study performed well some of the items within this domain. interpretive transparency was even ences were consistent with due to the separate Applying related to which and quantitative they this made it was were parate reporting of the qualithese that based. For the nat the leaflets obvious which findings to methods. There was istency in that infercomponents of the example or the trial, the aflets were not The the

> and their reporting. edge was based on explanatory trials. That is, attention to theoretical consistency had shaped the inferences drawn attention was paid to this in the journal article, with authors emphasizing that the trial was pragmatic, and previous knowlthat these types of decision aids improved decision-making processes. However, explicit the original research question, and the goal of the research was fulfilled. A very interesting item for this study was theoretical consistency because the inference from the quantitative component was not consistent with current knowledge at the time of publication, in that trials tended to show supported this in that health professionals was that the leaflets were operating in the unhelpful context of informed compliance correspondence in that inferences addressed framed information to steer women to sperather than informed choice, and findings cific decisions. There was also interpretive sures; for the ethnography, the inference and most of the secondary outcome meathat there was no clinically significant change in the effective, and the findings clearly primary outcome measure that the journal showed the

It was difficult to assess some items in this domain because it was not obvious from reading the articles that interpretive agreement or distinctiveness had occurred. Based on personal knowledge of the study, there was an advisory group of external researchers, maternity care providers, and maternity groups, and there was also peer review of the draft final report, which may have helped to develop interpretive agreement. Interpretive efficacy required balance of inferences from the qualitative and quantitative findings. Because there was no attempt to produce meta-inferences, balance of inferences could not be considered. In conclusion, the interpretive rigor of each component of the study appeared to be very good. However, the lack of attention to meta-inferences was problematic, and thus, the study failed to use the strengths of a mixed methods approach.

DOMAIN 5: INFERENCE TRANSFERABILITY

applied transferability for mixed methods research—the degree to which the conclusions can be equivalent to external validity tative research (Teddlie tive research and transferability for qualitive component and transferability considgeneralizability considered component of a study, with external validity/ 2003). Inferences can be drawn from each which are the inferences methods studies also have ered for the qualitative component. Mixed study rather than simply th ponents. Teddlie and Tashakkori (2009) pro pose four types of transferability: ecological population (transferability and individuals), to other methods of measuring behavior). to the future), and theoretical (transferability (transferability to other contexts and settings), Tashakkori and Teddlie extremely to other entities or useful concept of inference temporal e individual comfrom the whole for the quantita-& Tashakkori, to other groups settings. This is meta-inferences, (transferability for quantita-

using the ence transferability cannot be considered because the qualitative ity. However, there was sampling and description journal article components were published separately. The ponent paid little attention to generalizability. The main issue was allow the maternity units—there was a mixture of small and large units in a single country, ferent sizes of these Kingdom and the rest of maternity care operated in a similar way in essarily to other countr sampling and description of participants to cle, although there was transparency of considered explicitly in the qualitative artiallow the reader to draw Wales. The study was generalizable to dif Taking the example in countries. journal reader to consider generalizabilmaternity from the quantitative -there Transferability was not articles from the study was a mixture of ies in the units but not necand quantitative the world, unless Box 21.1, inferthe sampling of conclusions about transparency of United com-

> in maternity units with a cu informed compliance. The qu component offered important tion to allow research users to whether leaflets might work for they considered that a culture of i compliance rather than informed c was in operation in their country, or n nity unit, then they could transfe findings of the RCT to their contex the importance of culture within mater-nity units, which was not conducive to promoting the outcome important to the leaflets. The inference from the quantitathis. The qualitative component identified effective in promoting informed choice. The inference from the qualitative compotive component was that leaflets were not nent was that the maternity units did not operate a culture of informed choice but meta-inference—never explicitly the journal articles emerging study-was that leaflets were no rather one of informed compliance. The undings of the RCT to their not purchase leaflets for their not effective service users. for of transfer context to qualitative culture from stated or informed informathem. consider choice. choice materthe and the of m H

DOMAIN 6: REPORTING QUALITY

quality by whether a study has been successfully completed, and this has occurred within the allocated resources of time, money, and staff (Datta, 1997). This item is relevant to all types of studies but may burnout, expectations were is only some parts of the study volume (Datta, 1997). those who commission research will judge more be more important to ask of mixe ods research because these studies methods study where the final comprehensive report was delayed for many years, the cost overrun was high, there was staff other types. Datta describes a 1. Report availability is a complex and more expensive factor in that were not mixed methfailed met, was staff reported may mixed than and be

2. Reporting transparency means that key aspects of the study are clearly and explicitly reported. If they are not, then

quality maximizes the interest of stakeholders. mixed methods knowledge base, and the need for attention to key aspects their studies may wish to follow assessment cannot lying this is on good reporting of a mixed method (GRAMMS) GRAMMS) (O'Cathain et al., Creswell and Plano Clark (2007) aracelli and Riggin (1994) also identified need to domains. Researchers report findings the need be made of for III. transparency. the guidelines way that promote underls study 2008). of above the

above from their report of a study. quantitative studies (O'Cathain et 2007). This may not occur within a secause research ent components of a study or to mak is learned from integration explicit Yield refers to 2 the knowledge gained from two independent qualitati mixed methods the knowledge to integrate study mak over gained undere what et differwithin study and and al.,

of the of its availability, and a number of journal arti-cles emerged from the study. Although For the example study in report was available within a ent reporting of to produce would have been of considerable benefit. transparency lished by an external body, which increased Therefore, the yield of the study was t its parts. A simple integration of study within journal articles, there study such as design and integration. ending. The report itself each component was of the metainference from the mixed methods study in Box few months Although transparwas pubwas findings aspects he sum study the no

DOMAIN 7: SYNTHESIZABILITY

drugs validated set of criteria, and either exc ment of each trial by scoring quality using a under study, involves systemically searching for domized controlled nthesizing evidence on the effectiveness In health research, and other undertaking a quality treatments. This trials of the there is 2 tradition of treatment all ranusually cluding assess-

> methods research (Dixon-Woods, Agarwal, Jones, Young, & Sutton, 2005; Pope, Mays, & Popay, 2007). Harden and Thomas (2010) explore this in depth in Chapter 29 of this volume. The term *mixed* mixed methods study is worth including in an evidence synthesis or what weight should be given to it within the synthesis.
>
> Within mixed studies reviews, there is a type of synthesis (Pluye et al., 2009). studies review has been introduced for this on qualitative, range of study types including those based studies should or should not be excluded from reviews. There is also a recognition of a need to synthesize evidence from a assessment is contested, with concerns that checklists cannot be applied to the diversity to synthesizing qualitative studies have emerged (Paterson, Thorne, Canam, & by quality within the synthesis. Quality assessment is a key part of this process. A number of methodological approaches studies of low quality prior to a meta-analy-sis of remaining studies or ranking studies arguments about whether poor quality Researchers need to determine whether a of methods within qualitative research and Jillings, 2001). Here, the issue of quality quantitative, and mixed

and quantitative criteria. qualitative studies or the qualitative compo-nents of mixed methods studies, six for studies, and three for mixed methods studies set of 15 quality criteria, with a scoring system. Their aim is a minimum set of criteapplication to different types of quantitative ria for ease of use, rather than an exhaustive 12 formal quality appraisal procedures used in 17 systematic mixed studies reviews in the lists were found. From this, they leagues critically examine the quality tative research, only quantitative research, and combinations of both. Pluye and colhealth sciences, although no validated checkapplied in mixed studies reviews, finding appraisal tools that have actually been need to assess articles reporting only qualiuse in conjunction with the qualitative The criteria include six for application to propose for 2

> used. in Box 21.1, study research are applied to the ethnographic study, five are met; the exception is "disand quantitative component would be assessed separately because they were pubcolleagues was applied to the example study the journal. Two of the three criteria relevant not necessary in the context of the value set of made not to discuss reflexivity because it was the journal was so small that a decision was reflexivity, but the word count permitted by relevant lished separately. to quantitative experimental research are met qualitative score 7 out of 8 for its components and 0 out tative component and 2 out of 2 (100%) for the quantitative component. If it were when applied to the RCT, with the exception assessed as a mixed methods study, it would of 3 for the mixed methods aspects, totaling of blinding; blinding was because this was a pragmatic trial. Thus, the cussion out of 11 (64%). If the instrument constructed by Pluye and When the six criteria for qualitative of to mixed researchers then the qualitative component researchers' That is, methods would not be certainly reflexivity." The the three criteria not appropriate practiced

DOMAIN 8: UTILITY

usedcourse, and Riggin (1994) whether the cator of quality. Datta (1997) considers whether the results are usable, Caracelli forward the utility of policy, Onwuegbuzie and icy makers, and indeed tion of Leech propose caution for this reason. A related issue is what Dellinger and Leech (2007) call the consequential element, use the meta-inferenceslegitimationwhether consumers and (2007) whether historically the results are number called the historical element. Of poor research can be used by pol-kers, and indeed, Dellinger and methods of and Dellinger and Leech what Dellinger and Leech e consequential element, researchers informs changes in a study as an indi-Johnson (2006) -called political policy makers have

which is the social acceptability of the consequences of using findings from a study. An example might be a finding that breast care nurses are not effective in helping young women deal with postoperative care. If policy makers withdraw funding for the service, then this might be seen as unacceptable by some charities and subgroups of the population.

studies may have an immediate impact because they are newsworthy and there ing to associate specific action research users with specific studies. is difficult in practice. It may dence base about a particular issue. fore disseminated widely. Other may contribute quietly to a grow maternity care, a study would case of the example made of the continuing use of leaflets and the evaluation of utilization (Tashakkori & Teddlie, 2009). developing a in this area or surveying maternity perhaps by considering policy documents changes in the culture of maternity care, Mixed methods scholars have proposed onsideration of the utility of utilization quality a ion of utilization of the growing actions be challenghave to be leaflets in audit for 2 quality studies impact study units. In the Some eviby

ITEMS NOT INCLUDED IN THE FRAMEWORK

sequencing could be reversed sequencing of methods. They For example, Onwuegbuzie within a study. However, the strength of data collection wi designs—so this solution is limited and therefore is not included in the framework. O'Cathain et al. (2008) discuss the need for expertise in the individual methods However, sequencing is chosen address the research question—th (2006) propose sequential research question might call where inferences drawn may depend on the Some quality criteria identified have been included in the \equiv and legitimation, suggest limited and framework weakness to for paralle be obvious that is, the Johnson test this. methods to need best that or

from the reports or journal articles being assessed regardless of the level of expertise present on any research team.

Challenges

the adigm of the decision maker. methods research. development of quality assessment in mixed synthesis, devising a minimum rather than comprehensive set of criteria was the goal. one of the most important next steps for the Prioritization is likely to depend on the partant criteria, There is a need to identify the most methods study was that it was time consuming and difficult. There is an issue about what one is attempting to do. ensure they meet the best quality standards. A user of research is more likely to want to know whether the qua-"good enough." In the over the life prehensive framework to a real-life mixed to apply Researchers can use the Too many criteria. The experience of trying planned Delphi study mentioned earlier all of the items Or and afterlifeat quality least prioritize whole lity of a field of within this comof a study to This framework study is evidence makes importhem.

quality approach is very study (Tashakkori & to each component as well as to the whole Teddlie grated framework that can mixed methods study (O'Cathain obstacle 2008). Others find this use of three sets teria acceptable to its methodology must include separate evaluation assessment well as a quality assessment of the whole where each component is assessed How to assess the individual comp be standards seen authors of the individual components 80 and instead how Tashakkori, 2009). of mixed cumbersome argue akkori, 2009). The latter attractive, and it remains acceptable it that methods propose an inte-Teddlie, be applicable -indeed, an is research to both by cri-2008; onents. et al., the

qualitative and quantitative researchers working together on mixed methods studies.

Competing criteria. A study may meet one criterion and, by doing so, be less likely to meet another criterion. An attempt has been made to assess this when applying the framework to the example in Box 21.1. This issue did not arise but may do so when the framework is tested on more example studies.

Is it really comprehensive? The framework may not include the work of some mixed methods scholars because I failed to find their books or papers. When looking back at the framework now, I already have concerns about the lack of visibility of paradigms, and readers may see more gaps. This chapter is most definitely "toward" a comprehensive framework and has yet to arrive at its destination.

Learning about quality. The quality of mixed methods research needs to be a central part of teaching and training in this approach. Finding ways of consolidating the language of quality in mixed methods research will facilitate learning.

Conclusions

Over the past few years, a number of mixed methods scholars have considered how best to assess the quality of mixed methods research. The work of those who have made the mixed methods aspects of a study central to their assessment has been brought together into a comprehensive framework. This framework consists of eight quality domains and is structured by the journey of a research study from planning through to data collection, interpretation, and use in the real world. It is put forward as a first attempt at a comprehensive framework in the hope that it will be developed further in the future.

Research Questions and Exercises

- 1. Take the framework and apply it to your own mixed methods study. Test your under standing of each item in the framework and, at the same time, test the framework:
- Are the domains comprehensive?
- Is it possible to assess each item within a domain?
- Does it help you to identify ways of improving your study?
- Can you conclude that your study is a good or a poor mixed methods study?

You may wish to write a paper about this and publish your findings with the aim of contributing to the development of the framework and understanding of how to assess the quality of mixed methods research.

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Current Developments and Emerging in Integrated Research Methodology

Tashakkori and Charles Teddlic

10 TO

Here we are, at the end of our journey through mixed methods, or is it the beginning?

(Tashakkori & Teddlie, 2003c, p. 671)

Once again, we find ourselves simultaneously at the end and in the beginning of a fantastic and enriching journey. The second ediour tion and enriching journey, Teddlie, 2003a, and the current volume). It has been a challenging of the Handbook (Tashakkori & we worked called a n the preface to this we shared with you some of ir experiences in what we lled a "journey in time" while the on the two editions Handbook has volume, indeed. been

> grated ously tions within that landscape. like to share with our readers some of our experiences and observaanother evolving landscape of inte methodology. window to the continu-We would

nity, as it growth has gone through a relatively rapid ious scholars (Denscombe, within Morgan, 2007; The mixed methods commutity, as it has been called by varthe two spurt. and outside Scholars writing Tashakkori, 2009), volumes of it, of have the